

Lisa Grotti
Tecnoconference Ltd. - TC Group
Via dei Perfetti Ricasoli, n.94/96
50127 Florence
Italy



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Ref.: M/L
Subject: Thank you

Dear Lisa,

On behalf of ICCA and all the participants, we would like to express our sincere thanks for your support during the ICCA Congress & Exhibition from 7-11 November 2009 held in the Firenze Fiera.

Working with the team from Tecnoconference was an excellent experience for ICCA. From the planning stages, to on-the-ground delivery of an exceptional event, we were supported at every step of the way with professional service, fast response times, and solutions.

By using the EasyRec and Tecnoslide systems congress participants had access to all the digital proceedings directly and the ease of use from our perspective was excellent! Furthermore the flexibility and central operation of Tecnodisplay as digital room signage, information and sponsor displays was a great benefit and greatly improved the provision of information to our delegates.

I would have no hesitation in recommending Tecnoconference to any organisation looking for a top quality AV partner for their international events in Italy. I've got no doubt that our 982 attendees from 71 countries left Florence with great admiration for your team's professionalism, which shone through all of their work on the 2009 ICCA Congress.

Thank you once again for your support of the congress!

With best regards,

Martin Sirk
CEO